

Indiana Department of Correction, Division of Youth Services 2018 Juvenile Detention Inspection - Compliance Report



Madison County Youth Center
3420 Mounds Rd.
Anderson, Indiana 46017

Auditors

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Indiana Department of Correction
Division of Youth Services
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Facility: Madison County Youth Center
3420 Mounds Rd.
Anderson, In 46017

Inspection Date: May 2, 2018
August 23, 2018
October 15, 2018

Auditors: Angela Sutton
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INTRODUCTION

The 2018 annual juvenile detention facility evaluations conducted by the IDOC, Division of Youth Services consisted of three on-site facility inspections; staff and youth interviews; and an audit of the state detention standards. The new Indiana Juvenile Detention Facility Standards are in the process of being adopted. Detention Facilities had the option to be audited utilizing the all of the current detention standards or the corresponding two hundred and one (201) specifically selected proposed new juvenile detention facility standards.

Madison County Youth Center chose to be audited on the two hundred and one (201) new juvenile detention facility standards in 2018, for their 22nd annual detention inspection. Of the two hundred and one (201) standards audited, Sixteen (16) standards require mandatory compliance and the remaining one hundred and eighty-five (185) are recommended standards. Compliance with 100% of the mandatory standards and 90% of the recommended standards is required to attain "Full Compliance". Centers that chose to be audited on the proposed detention standards were only required to meet the expectations of the current detention standards.

FACILITY INFORMATION

Facility county:	Madison
Governing authority:	Madison County Youth Center
Name of facility administrator:	N.Gary Williams
Detention Director:	Debra Jacobson
Detention facility’s mission:	The Madison County Youth Center promotes the healthy development of youth and families through the provision of individualized, quality programs and services.
Rated capacity:	32
Population on date of first audit:	17
Average daily population for the last 12 months:	10.6
Average length of stay for the last 12 months:	22.8 days
Year the building was built:	1994
Minor upgrades since last audit (i.e. painting, flooring, bedding, furnishings):	N/A
Major upgrades since last audit (i.e. plumbing, electrical, security system):	Installed sixteen (16) new cameras- Eight (8) in North Unit cell and Eight (8) in the East Unit cells
De-escalation techniques training:	Handle with Care verbal program
Physical force techniques training:	Handle with Care and Handle with Care PLUS
Chemical agents permitted:	Yes
Name of food service provider:	Madison County Juvenile Center employees
Name of food service supervisor:	N. Gary Williams
Name of health care authority individual or agency and license/certification:	S & R Medical
Name of mental health care authority individual or agency and license/certification:	Dr. Michael Gray, PhD, HSPP- Aspire
Education Services:	Juveniles are given the opportunity to participate in education services in 90 minute blocks. Juveniles are provided homework sent from their home school. The juveniles sit in a traditional style classroom and are aided by the teacher and teacher’s aide.

INSPECTION FOR COMPLIANCE WITH 201 DETENTION STANDARDS

Standards:	<u>Safety; Security; and Food Service & Hygiene</u>
On-site Visit conducted 5-2-18	<ul style="list-style-type: none"> • <u>Sixty (60) Total Standards audited</u> • Nine (9) mandatory standards • Fifty-one (51) recommended standards • Two (2) standards were identified as non-applicable. • Zero (0) standards were identified as Non-compliant.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The tour was conducted by Director, LeShea Cates-Cullison. The center was clean, orderly, and well-maintained. The youth were in school during the time of the tour.
Youth Interviews:	<p>Two (2) youth were interviewed, 1 female and 1 male.</p> <p>Youth interviews consisted of questions regarding facility safety and sanitation, living area temperatures, emergency and sick call procedures, staff supervision, restraint use, food allergies and food quality.</p>
Youth Responses:	<p>Neither youth expressed any physical safety concerns; however, one youth expressed concerns for their medical health due to the youth having asthma. The youth stated the medical staff are very caring but security staff do not respond quickly when he is having trouble breathing. Both youth reported that there were bugs in the facility (roach, spider). One youth reported the temperature as being comfortable, and the other stated it was hot, but staff requested that the air be turned on. Both youth reported going through fire drills while at the facility and felt that they are aware of the procedures they are to follow in the event of a fire. Both youth reported that they receive 3 meals a day, but sometimes the food is cold. One youth reported the food is “ok,” and the other reported the food was “not good”.</p> <p>Youth comments were shared with facility administrators.</p>
Staff Interviews:	<p>Control room operator/line staff, Line staff and Food Service Supervisor</p> <p>Security Staff interviews consisted of questions regarding emergency and count procedures, handling toxic chemicals, sanitation procedures, log documentation, transportation procedures, restraint procedures and distribution of clean linen, clothing and hygiene items.</p> <p>Food service staff interviews consisted of questions regarding menu compliance/deviation, weekly kitchen inspection, production log, meal times, medical exam and re-exam of kitchen staff and daily wellness</p>

	monitoring of kitchen staff.
Staff Responses:	<p>Security staff answers were consistent in regards to evacuating handicapped youth and high security youth. One staff reported that the procedures are the same for all youth, and the other staff said that all youth are a priority and staff are to make sure they have all youth. Neither staff specifically described the plan to evacuate handicapped youth. Both staff reported that staff are able to use their discretion in regards to using mechanical restraints. Staff are trained in Safe Crisis Management and attempt to deescalate the youth prior to restraining the youth. Both staff stated the restraints are removed once the youth calms down, and youth are checked every fifteen (15) minutes. Youth are assessed by medical only if an injury occurs as a result of restraint use. Youth showers are scheduled to occur immediately following recreation; however, youth can request an additional shower if necessary.</p> <p>Food Service Supervisor reported that any meal substitution, is documented on the production record. The reason for the substitution is documented as well. The food service manager conducts the weekly sanitation inspection and is Serve Safe trained. All meals are documented on the meal production log, the number of meals and what the meal consists of. All kitchen staff receive a physical upon hire, a yearly TB test, and are checked daily by a center supervisor for any visible illness.</p>
Non-compliant Standards:	All standards are compliant.
Action Plan:	None

Standards:	<u>Justice & Order; Medical: and Mental Health</u>
On-site Visit conducted 8-23-18	<ul style="list-style-type: none"> • <u>Fifty (50) Total Standards audited</u> • Seven (7) mandatory standards • Forty-three (43) recommended standards • Zero (0) Standards were identified as non-applicable. • Zero (0) mandatory standards were left open for further action. • One (1) recommended standard was left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	The facility tour was conducted by Deb Jacobson.
Youth Interviews:	Two (2) youth were interviewed, one (1) male and one (1) female. The youth were asked questions regarding their intake/orientation process, rules, reward system, attorney contact, grievances, and mental

	health/medical responsiveness.
Youth Responses:	<p>Both youth reported being allowed to make a phone call to notify their parents of their whereabouts within 24 hours of arrival. One youth stated they completed an orientation in which they were informed of the programs provided by the detention center. One youth reported that he was given a drug test and sat in intake for 24 hours. Both youth reported receiving medical, dental and mental health screenings during intake. Both youth stated the rules are fair. Both youth reported they are allowed to make a phone call to their guardian once a week. Both youth have received visits while at the facility. Both youth reported that they are allowed to write letters to their families and that there is no limit to how many letters they can write. Both youth reported that there is a facility reward system for positive behavior. Both youth reported that they are allowed to and are aware of how to contact their attorney. One youth reported that they have filed a grievance while at the facility. The other youth had not filed a grievance. One youth was aware of the appeal process while the other was not. Both youth reported that they know how to contact medical and both have received medical care while at the facility. Both youth reported that they have never feared for their safety while in the facility. Neither youth has ever been involved in any fights while at the facility. When asked if there was anything that could be done to improve the facility, one youth reported that staff should be harder on youth who talk about other kids. The youth felt the kids should lose points to keep things from going too far. The other youth said the facility is pretty lenient.</p> <p>Youth comments were shared with facility administrators.</p>
Staff Interviews:	Line staff, Medical and visitation staff were interviewed.
Staff Responses:	<p>Line staff- Youth are allowed confidential visits with attorneys. The facility ensures youth are not discriminated against by allowing all youth to participate in all programming. Youth are only kept from programming if they are disruptive or disrespectful. Youth can obtain a grievance without staff assistance, but it is recommended that the youth speak with staff prior to filling out a grievance. Grievances are addressed by a supervisor.</p> <p>Medical- Standing orders are reviewed annually by the Health Care Authority. The facility has a MOU with the local hospital to address any medical, dental and mental health emergencies. There is a RN on site three days a week and also on call 24 hours. There is a MD on site once a week. Youth can submit a health care request for non-emergency issues, and they are reviewed by medical staff Monday, Wednesday and Thursday. All youth receive a health assessment within the first 14 days of arrival. First aid kits are inspected monthly by the night staff.</p>

	Visitation- Visitation occurs on Saturday and Sunday. Longer visits are not accommodated; however, a family may get an extension if they are late. An extension depends on the ability of the facility to provide staff and has to be approved by the supervisor. Special visit accommodations are made for youth who are being sent to IDOC the next day.
Non-compliant Standards:	8-9-4- Comprehension evaluation
Recommended Action:	8-9-4- File not submitted for review

Standards:	<u>Administration; Programs; and Education</u>
On-site Visit conducted 10-15-18	<ul style="list-style-type: none"> • Fifty-one (51) Total Standards audited • Zero (0) mandatory standards • Fifty-one (51) recommended standards • Three (0) standards were identified as non-applicable. • One (1) recommended standard was left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Facility Tour:	Facility tour was conducted by Debra Jacobson.
Youth Interviews:	Two (2) youth were interviewed during this visit, one (1) male and one (1) female. The youth were asked questions regarding intake, personal property, orientation materials, indoor/outdoor recreation, education, and leisure activities.
Youth Responses:	<p>Both youth reported that they were searched upon admission. Both reported their personal property was listed on a property sheet and was stored. Both youth received a shower, and clean clothes in their size, and they were allowed to contact their guardian. Both youth reported that they receive an hour of large muscle movement every day. One youth reported that they hadn't been outside. The other youth reported they don't go outside often. Some activities that are performed during rec are pushups, running around gym, jumping jacks, and kick ball. One youth felt the facility meets their religious needs. One youth reported they are allowed to check out books from the facility library. The other youth did not know about the facility library. One youth reported that the education program is very good, and the other reported not being enrolled in school. The youth who is enrolled does school work through PLATO and is earning credits towards their high school diploma. One youth stated that staff are good role models, and the other wasn't sure. Neither youth has ever feared for their safety while at the facility.</p> <p>Note- the youth who didn't know much about the program had arrived</p>

	at the facility the day before.
Staff Interviews:	Administrator, training coordinator, Intake officer, education and recreation
Staff Responses:	All staff answers were consistent with policy.
Non-compliant Standards:	8-10-6- Social Service Programs
Recommended Action:	8-10-6- File not submitted for review

Standards:	<u>Administration; Security; and Justice & Order</u>
File Review Only 10-25-18	<ul style="list-style-type: none"> • <u>Forty (40) Total Standards audited</u> • Zero (0) mandatory standards • Forty (40) recommended standards • Zero (0) standards were identified as non-applicable. • Two (2) recommended standards were left open for further action.
Auditors:	Angela Sutton and Kristin Herrmann
Non-compliant Standards:	All files are compliant.
Recommended Action:	None

Prison Rape Elimination Act (PREA)

Madison County Youth Center participated in PREA audit during the 2018 audit year and was found PREA Compliant.

Juvenile Detention Alternatives Initiative (JDAI) – Conditions of Confinement, Facility Self-Assessment-Ensuring safe and humane conditions of confinement for youth held in secure juvenile detention facilities is one of the Eight Core Strategies in JDAI.

Madison County Youth Center went through a Conditions of Confinement review during this audit cycle with representatives from Madison County.

CONCLUSION

Madison County Youth Center is in full compliance with the 2018 Indiana Detention Center Standards Audit performed by the Indiana Department of Correction, Division of Youth Services.

A certificate of compliance will accompany this report, which becomes public information ten (10) days from the date of mailing.

Please contact me at (317) 914-7347 should you have any questions concerning this report.

Respectfully submitted,

Angela D. Sutton, MA

Director of Juvenile Detention Inspections

Indiana Department of Correction/Division of Youth Services

cc: Christine Blessinger, DYS, Executive Director of Youth Services
Kellie Whitcomb, Director of Reentry & External Relations
Honorable G. George Pancol, Superior Court
N. Gary Williams, Executive Director
Debra Jacobson, Compliance Manager
pursuant to 210 IAC 8-1-5(f)
File